



# Challenges in Assuring and Improving Quality in European Higher Education

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European  
Commission

# ESG 2015



Standards and Guidelines for Quality Assurance  
in the European Higher Education Area

**Skills**

**Opportunities**

**MIND THE GAP**

**Innovation**

**Governance**

# Top 10 future skills

## in 2020

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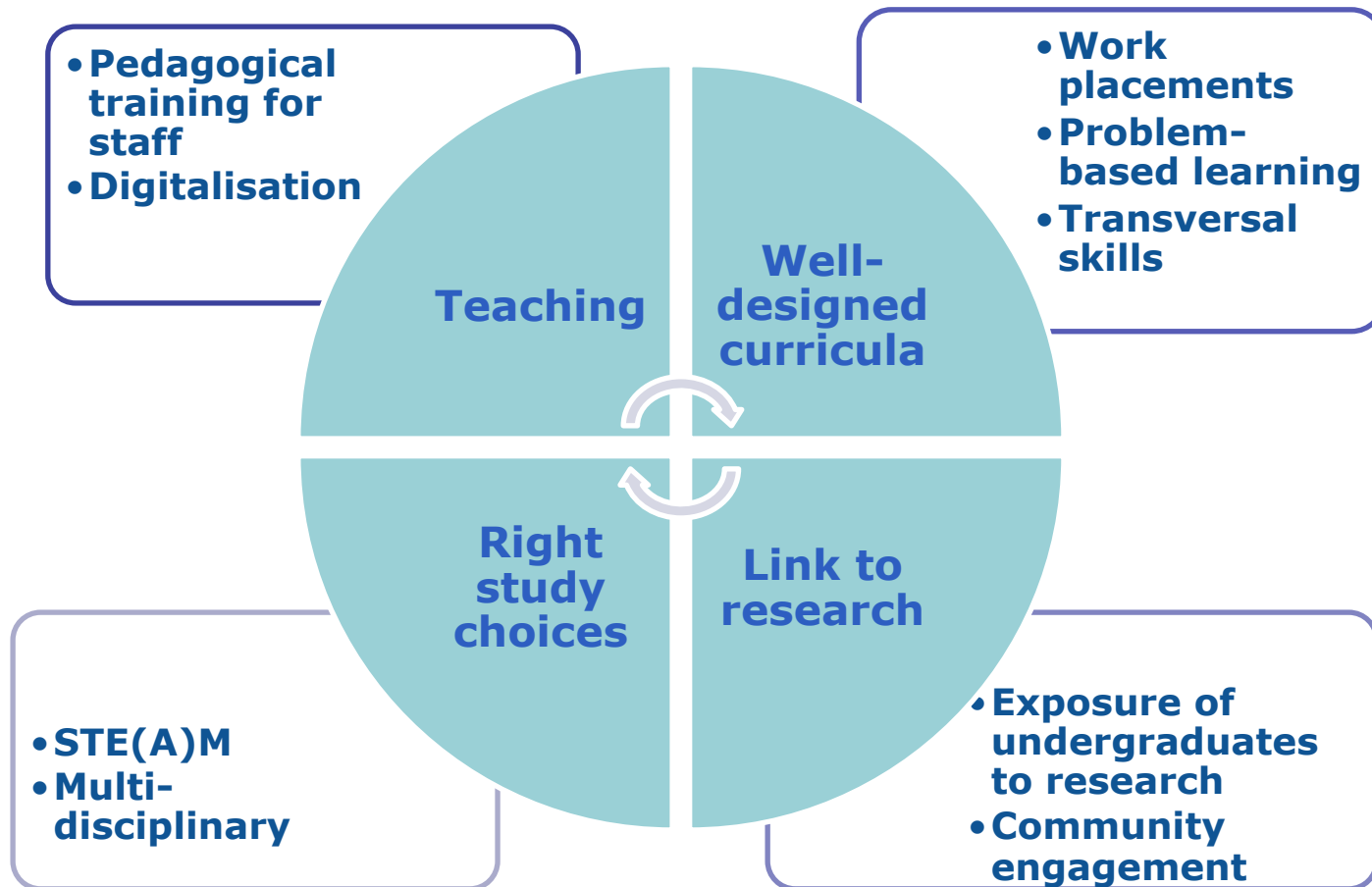
1. Complex Problem Solving
2. Critical Thinking
3. Creativity
4. People Management
5. Coordinating with Others
6. Emotional Intelligence
7. Judgment and Decision Making
8. Service Orientation
9. Negotiation
10. Cognitive Flexibility

## in 2015

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1. Complex Problem Solving
2. Coordinating with Others
3. People Management
4. Critical Thinking
5. Negotiation
6. Quality Control
7. Service Orientation
8. Judgment and Decision Making
9. Active Listening
10. Creativity

# Excellence in skills development



# Move to quality culture

## Institutional levers

Centres of excellence for teaching

Rewards for good teaching

Graduate tracking

Improving links between teaching and research

## Policy levers

Quality assurance

Regulations

Financial incentives

Organisation

Information and support

# Graduate tracking

Improve quality and impact

Importance of non-economic  
benefits of higher education

Better comparability

# Research links

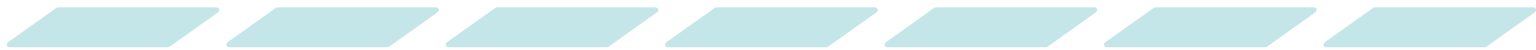
Links to learning and teaching



"Forschendes Denken"

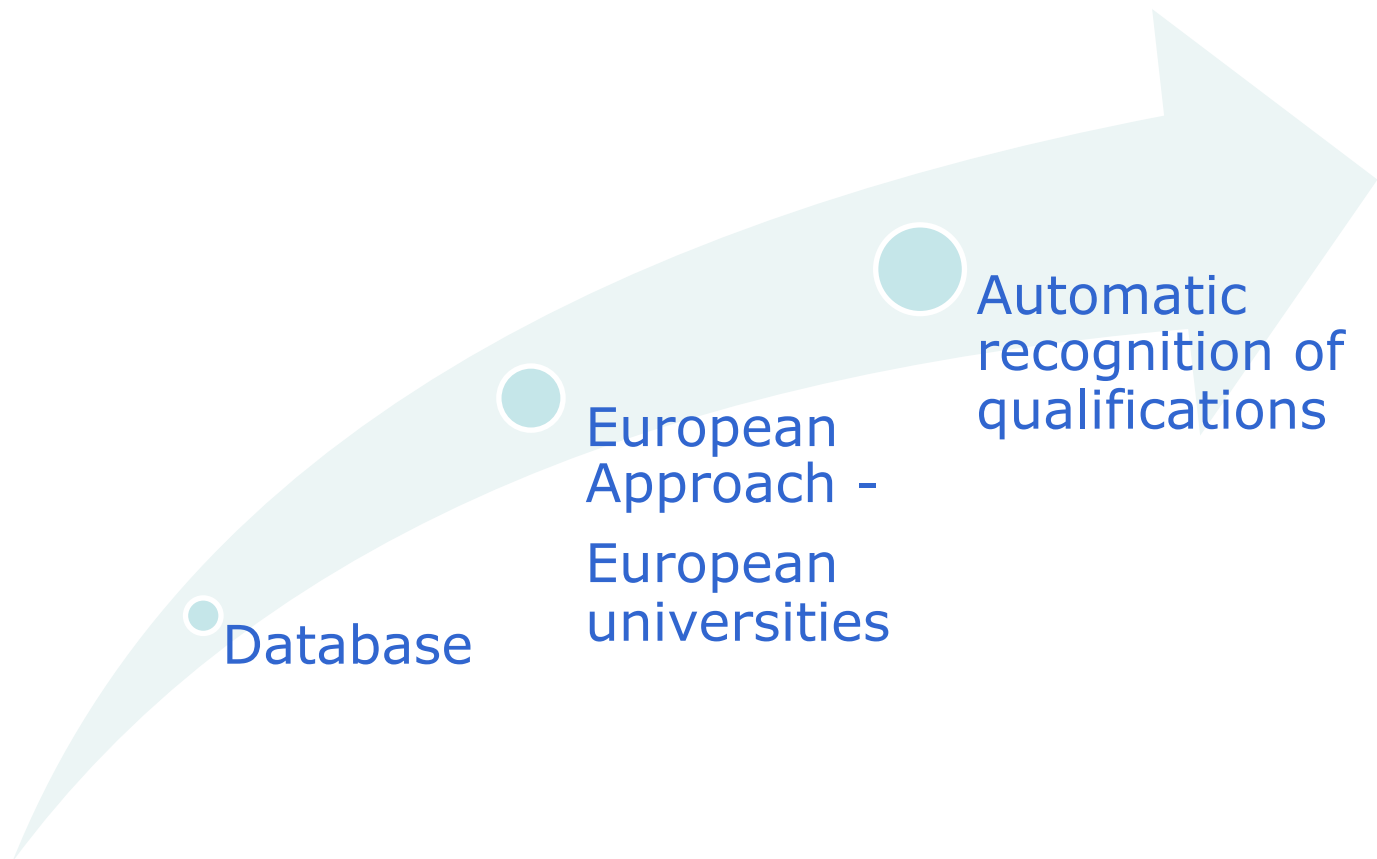


Exposure of undergraduates to research





# Role of EQAR





# Next steps European Commission

Commission report on progress in quality assurance – May 2018

Bologna process – Paris Communiqué – Key commitments



**Thank you for  
your attention!**